



# Quality Policy

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HKRP is committed to providing innovative and internationally competitive Consultancy Services to our clients.

## **Purpose**

It is the Company's policy to operate to the highest standards and to implement and operate to the AS/NZS ISO9001:2015 standard.

## **Application**

Our Quality Policy is defined and strongly driven by the following management principles and behaviours:

- Build a mutually profitable relationship with our customers, ensuring their long-term success, through the understanding of their needs and the needs of their customers as well;
- Achieve our commitments for quality, cost, and schedule;
- Enhance the systematic research and use of best preventive practices at all levels and ensure reliable risk management;
- Drive continual improvement and innovation based upon efficient business processes, well-defined measurements, best practices, and customer surveys; and
- Develop staff competencies, creativity, empowerment and accountability through appropriate development programs and show strong management involvement and commitment

## **Responsibilities**

The HKRP Director, Senior Management Team and employees are committed to delivering this Policy.

A handwritten signature in blue ink, appearing to read 'Hitesh Patel', written in a cursive style.

Hitesh Patel, Director